



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
800 NE 136th Ave Ste 200, Vancouver, WA 98684

BONAVENTURE OF VANCOUVER LLC
Bonaventure of Vancouver
3425 Boone Rd SE
Salem, OR 97317

RE: Bonaventure of Vancouver License # 2535

Dear Administrator:

This letter addresses Compliance Determination(s) 34930 (Completion Date 01/11/2024) and 32221 (Completion Date 11/13/2023).

The Department completed a follow-up inspection of your Assisted Living Facility on 01/11/2024 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2240

The Department staff who did the on-site verification:
Richard Westom, NCI, ALF Complaint Investigator

If you have any questions, please contact me at (360)450-1218.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Burdick".

Michael Burdick, Field Manager
Region 3, Unit I
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



Residential Care Services Investigation Summary Report

Provider/Facility: Bonaventure of Vancouver **Provider Type:** Assisted Living Facility

License/Cert.#: 2535

Intake ID: 103533

Compliance Determination #: 32221

Region/Unit #: RCS Region 3 / Unit I

Investigator: Richard Westom

Investigation Date(s): 11/08/2023 through 11/13/2023

Complainant Contact Date(s):

Allegation(s):

1. Pharmaceutical services. Resident missed scheduled medications

Investigation Methods:

Sample:	Total residents: 116 Resident sample size: 3 Closed records sample size: 0
Observations:	Identified resident Residents Resident rooms Staff to resident interactions Resident to resident interactions Medication administration
Interviews:	Identified resident Nursing staff Residents Family members
Record Reviews:	Medical records Incident investigation Facility policies

Investigation Summary:

1. Pharmaceutical services. The facility failed to reorder residents medication resulting in five days of missed medications for one of three residents reviewed. Failed practice.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A

Nov. 28. 2023 4:46PM
.27.2023 08:21:42
.14.2023 Nov. 25. 2023 5:29PM

State of Washington
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No. 4022 P. 4/6
No. 3916 P. 8



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
800 NE 136th Ave Ste 200, Vancouver, WA 98684

Statement of Deficiencies	License #: 2585	Compliance Determination # 32221
Plan of Correction	Bonaventure of Vancouver	Completion Date
Page 1 of 3	Licensee: BONAVENTURE OF VANCOUVER LLC	11/13/2023

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 11/08/2023 and 11/13/2023 of:

Bonaventure of Vancouver
9317 NE 86th Street
Vancouver, WA 98662

This document references the following complaint number(s): 103533

The following sample was selected for review during the unannounced on-site visit: 9 of 116 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Richard Westom, NCI, ALF Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3, Unit I
800 NE 136th Ave Ste 200
Vancouver, WA 98684

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services

11/14/2023

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.

.27.2023 08:21:42

State of Washington

.14.2023 Nov. 25. 2023 5:30PM

State of Washington

No. 3916 P. 9

Statement of Deficiencies

License #: 2535

Compliance Determination # 32221

Plan of Correction

Bonaventure of Vancouver

Completion Date

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Licensee: BONAVENTURE OF VANCOUVER LLC

11/13/2023



Administrator (or Representative)

11/28/23

Date

WAC 388-78A-2240 Nonavailability of medications. When the assisted living facility has assumed responsibility for obtaining a resident's prescribed medications, the assisted living facility must obtain them in a correct and timely manner.

This requirement was not met as evidenced by:

Based on interview and record review the facility failed to obtain prescribed medications for 1 of 3 sampled residents (Resident 1/ R1) who were reviewed for availability of medications. This failure resulted in R1 not receiving medications ordered by the physician, placing R1 at risk for harm by not receiving required medication.

Findings included...

Review of the facility policy on 11/09/2023 titled "medication system summary" un-dated, states "Medications will be obtained in a timely manner to ensure residents have all physician ordered medications available".

Review of R1 data sheet on 11/09/2023 shows R1 was admitted on [REDACTED] /2023 and is noted to have the following diagnoses: [REDACTED] and [REDACTED]

Review of R1's service plan on 11/09/2023, dated 08/19/2023, under "Medications" states, "staff will order his medications from Kaiser they will make sure he does not run out."

Review of R1's October 2023 medication administration record (MAR) on 11/09/2023 documents the following medication:

Lisinopril 2.5mg take one tablet once daily for High blood pressure

Memantine HCL 10mg take one tablet twice a day for memory.

Review of R1 MAR on 11/09/2023 shows lisinopril was circled and not given on October 3rd through October 7th. Memantine was circled and not given October 4th through October 7th.

.27.2023 08:21:42

State of Washington

.14.2023 Nov. 25. 2023 5:30PM

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No. 3916 P. 10

Statement of Deficiencies	License #: 2535	Compliance Determination # 32221
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Page 3 of 3	Licensee: BONAVENTURE OF VANCOUVER LLC	11/13/2023

Review of facility documentation on 11/08/2023 titled "MAR exceptions" documents Lisinopril was not given October 3rd through October 7th and Memantine was not given October 4th through October 7th. It also states, "Medications have not arrived."

In an interview on 11/08/2023 at 2:50 PM, Staff (A), assistant administrator stated, "it's absolutely un-acceptable for him to miss his medications."

In an interview on 11/13/2023, at 9:45 AM, Staff (C) med tech states, "Nobody should ever run out of medication."

In an interview on 11/13/2023, at 10:00 AM, staff (B), assisted living director states, "nobody should ever be missing their medications."

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Bonaventure of Vancouver is or will be in compliance with this law and / or regulation on (Date) 12/29/23 (KM)

12/20/23

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.


Administrator (or Representative)

11/23/23
Date