STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Home and Community Living Administration
Residential Care Services • RCSIDR@dshs.wa.gov

October 12, 2026
(email)

Licensee: Sycamore Glen At Quail Hollow LLC
Sycamore Glen at Quail Hollow
506 N Ehorn Lane
Chewelah, WA 99109

IDR RESULTS

Statement of Deficiency (SOD) Date: 08/10/2026
ALF #2556

Dear Provider:

Thank you for participating in the Informal Dispute Resolution (IDR) process on 10/08/2026. During the IDR, your dispute regarding the following was reviewed:

WAC 388-78A-2371 Investigations

WAC 388-78A-2474 Training and home care aide certification requirements

The following information was considered during the review:

- All materials presented by the Assisted Living Facility ;
- All oral statements and explanations offered by the Assisted Living Facility ;
- Records gathered by the Residential Care Services (RCS) regional staff;
- Follow up with the field staff

After careful review and consideration, the outcome of the IDR review is as follows:

EDITED - WAC 388-78A-2371 Investigations, "eloped" was replaced with "left the facility without an approved plan".

UPHELD - WAC 388-78A-2474 Training and home care aide certification requirements

Based on the above, there is no change to the previously imposed enforcement action.

Next Steps:

- Review the attached amended cover letter and SOD reflecting the change noted above.
- Follow instructions according to the cover letter to the SOD.

Note: The length of time for completion and posting of final documents to the DSHS locator, including amended documents, will vary. If you are looking for specific information not currently posted, please contact pdd@dshs.wa.gov.

If you have any questions, please contact me at Staci.dilg@dshs.wa.gov.

Sincerely,

Staci Dilg

Staci Dilg
IDR Program Manager
Residential Care Services

cc: Regional Administrator, Region 1
Field Service Administrator, Region 1
Field Manager, Region 1 Unit B
Statewide and Regional Long Term Care Ombudsman
Compliance Unit Manager and Specialist
Vendor Overpayments
Central File
IDR File