STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Home and Community Living Administration
Residential Care Services • RCSIDR@dshs.wa.gov

September 23, 2026
(email)

Administrator
Sycamore Glen at Quail Hollow
506 N Ehorn Lane
Chewelah, WA 99109

TRADITIONAL IDR SCHEDULING LETTER
VIRTUAL-VIDEO ENABLED

License #2556

Dear Administrator:

This letter will confirm your request for an Informal Dispute Resolution (IDR) regarding Statement of Deficiencies (SOD) dated August 10, 2026, and the Imposition of Civil Fine dated August 24, 206.

Staci Dilg, IDR Program Manager, will meet with you **virtually** on October 8, 2026, at 1:30pm. **Please enable your video for your review**.

You may join through your invitation that was emailed to you on September 18, 2026.

If you have difficulty logging on, you may call 1-564-999-2000 conference ID 301 134 582# to join the meeting.

You indicated you are disputing the following citation(s):

WAC 388-78A-2474 (2) (c) (d)
WAC 388-78A-2371

You indicated the following individuals will participate and represent your facility in the IDR process:

Brandon Pellett, Executive Director
JuLee Childress, Administrator
Sharee Kromrei, Owner
Kenton Cox, Owner

Please provide additional documentation specifically related to the citation(s) you are disputing, at least one week prior to the scheduled IDR date, by emailing them to RCSIDR@dshs.wa.gov, or by faxing them to (360) 725-3225.

If you have any questions, please contact us at RCSIDR@dshs.wa.gov .

Sincerely,

Laci Traulsen

Laci Traulsen
Program Specialist 2/ Volunteer Coordinator
Informal Dispute Resolution
Residential Care Services

Enclosure

cc: Regional Administrator-Region 1
Field Manager-Region 1 Unit B
State and Regional Ombuds
Compliance Specialist – Matt Hauser
Vendor Overpayments
Field File
Central Files
IDR File