



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

August 15, 2023

CERTIFIED MAIL 9489 0090 0027 6383 3300 06

Administrator
Kenmore Senior Living
7221 NE 182nd St
Kenmore, WA 98028

Assisted Living Facility License #2566
Licensee: Pacifica Kenmore LLC

IMPOSITION OF CIVIL FINES

Dear Administrator:

On August 3, 2023, the Department of Social and Health Services (DSHS), Residential Care Services completed a follow-up visit at your facility. This letter constitutes formal notice of civil fines on the license for your assisted living facility, also known as **Kenmore Senior Living**, located at **7221 NE 182nd St, Kenmore**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The civil fines on the license are based on the following violation of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated **August 3, 2023**.

Civil Fines

WAC 388-78A-2620 (2)(a)(b) Pets.

\$300.00

The licensee failed to ensure that five pets owned by residents received certification from a veterinarian to ensure they did not carry diseases that could infect the residents and that three resident pets were up to date with vaccinations. This placed 75 residents at risk for exposure to pets whose vaccination and health status was incomplete or unknown.

This is an uncorrected deficiency previously cited on May 31, 2023.

WAC 388-78A-2703 (2) Safety of the built environment. **\$300.00**

The licensee failed to ensure an exterior ramp leading from the second floor to an outdoor resident area was kept free of hazards when the ramp showed evidence of damage. This placed 75 residents at risk for injury while accessing the outdoor area.

This is an uncorrected deficiency previously cited on May 31, 2023.

WAC 388-78A-2160 Implementation of negotiated service agreement. **\$300.00**

The licensee failed to implement the Negotiated Service Agreements (NSA) when call lights, requesting care and services, for two residents were not answered timely or responded to at all. This contributed to harm and discomfort to the two residents and placed 75 residents at risk of not receiving needed care and services and a decreased quality of life.

This is an uncorrected deficiency previously cited on May 31, 2023.

WAC 388-78A-2480 Tuberculosis—Testing—Required. **\$300.00**

The licensee failed to ensure two staff were screened for tuberculosis (TB) within three days of employment. This placed 75 residents at risk of contracting TB, a communicable disease.

This is an uncorrected deficiency previously cited on May 31, 2023.

WAC 388-78A-2450 (2)(h)(i)(ii)(iv)(v)(vi)(vii) Staff. **\$300.00**

The licensee failed to ensure one staff had completed orientation to the facility. This placed 75 residents at risk of receiving care from a staff member who did not have the training and knowledge to perform their hired duties.

This is an uncorrected deficiency previously cited on May 31, 2023.

**WAC 388-78A-2690 (1)(6)(c)(7)(a)(b)(9) Electronic monitoring equipment
—Resident requested use.** **\$300.00**

The licensee failed to ensure one resident, who had video monitoring in their apartment, had an evaluation or signed consent. This placed the resident at risk of violation of privacy rights.

This is an uncorrected deficiency previously cited on May 31, 2023.

WAC 388-78A-2300 (2)(a)(i)(ii)(iii) Food and nutrition services.

\$300.00

The licensee failed to have a diet manual, approved by a dietitian, and reviewed and updated at least every five years. This placed 75 residents at risk of not receiving food that met nutritional standards.

This is an uncorrected deficiency previously cited on May 31, 2023.

NOTE: These are the violations, which resulted in the fines; see the attached Statement of Deficiencies for any additional violations.

Attestation (Plan of Correction):

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

Return the signed and dated SOD to:

Jamie Singer, Field Manager
Region 2, Unit J
20311 52nd Avenue West Suite 100
Lynnwood, WA 98036
Phone: (253) 312-1446 / Fax: (206) 971-6971
rcsregion2email@dshs.wa.gov

Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

The written request must be received by the 10th working day from receipt of this letter.

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During the IDR process, you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Send your **written** request to:

Informal Dispute Resolution Program Manager
Residential Care Services
PO Box 45600
Olympia, Washington 98504-5600

Formal Administrative Hearing

You may contest the civil fines by requesting a formal administrative hearing to challenge the deficiency, which resulted in the civil fines. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

Payment:

If you do not request a formal administrative hearing, the civil fines are due to the Office of Financial Recovery twenty-eight (28) calendar days after receipt of this letter.

Mail a check for **\$2,100.00** payable to the 'Department of Social and Health Services', **and if you have or have had a Medicaid resident(s), please include your ProviderOne ID Number # on the check**, to:

DSHS Office of Financial Recovery
PO Box 9501
Olympia, Washington 98507-9501
1-800-562-6114 (extension 45919)
OFRMMISVendor@dshs.wa.gov

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If the Office of Financial Recovery has not received your payment within twenty-eight (28) days after receipt of this letter, interest will begin to accrue immediately on the balance, at the rate of one percent per month. If you do not submit a hearing request or make payment within twenty-eight (28) days, the balance due will be recovered.

If you have any questions, please contact Jamie Singer, Field Manager, at (253) 312-1446.

Sincerely,



Matt Hauser
Compliance Specialist
Residential Care Services

Enclosure

cc: Field Manager, Region 2, Unit J
RCS Regional Administrator, Region 2
HCS Regional Administrator, Region 2
DDA Regional Administrator, Region 2
WA LTC Ombuds
Office of Financial Recovery, Vendor Program Unit
HQ Central Files
DRW
JB