



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

December 21, 2023

CERTIFIED MAIL 9489 0090 0027 6383 3305 49

Administrator
Renton Assisted Living
71 SW Victoria St
Renton, WA 98057

Assisted Living Facility License #**2614**
Licensee: Greenlake Management Renton, LLC

IMPOSITION OF CIVIL FINES

Dear Administrator:

On December 8, 2023, the Department of Social and Health Services (DSHS), Residential Care Services completed a follow-up visit at your facility. This letter constitutes formal notice of civil fines on the license for your assisted living facility, also known as **Renton Assisted Living**, located at **71 SW Victoria St, Renton**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The civil fines on the license are based on the following violation of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated December 8, 2023.

Civil Fines

<u>WAC 388-78A-2468(1) Background checks—Employment—</u>	<u>\$600.00</u>
<u>Conditional hire—Pending results of Washington state name and</u>	
<u>date of birth background check.</u>	

The licensee failed to submit a Washington state name and date of birth background inquiry (BGI) when hiring one new staff on the first business day after their employment. This failure placed all residents at risk of abuse, neglect, or exploitation from staff with an unknown background.

This is a recurring deficiency previously cited on April 3, 2023, and an uncorrected deficiency previously cited on August 10, 2023.

WAC 388-78A-2480(1)(2) Tuberculosis—Testing—Required.

\$400.00

The licensee failed to implement a system to ensure that three staff were screened for tuberculosis (TB) within three days of employment. This failure placed all residents at risk of exposure to tuberculosis, an infectious disease.

This is a recurring deficiency previously cited on April 3, 2023, and an uncorrected deficiency previously cited on August 10, 2023.

WAC 388-78A-2260(2)(d) Storing, securing, and accounting for medications.

\$500.00

The licensee failed to ensure one medication room was locked when left unsupervised by staff. This failure placed the residents at risk for harm or illness if the medications were accessed and swallowed.

This is a recurring deficiency previously cited on April 3, 2023, and an uncorrected deficiency previously cited on August 10, 2023.

WAC 388-78A-2320(1)(a)(b)(2)(c)(3)(a)(b)(c)(d)(e) Intermittent nursing services systems.

\$800.00

The licensee failed to monitor nurse delegation services for three residents. This failure placed the residents at risk for harm and compromised health from potential medication errors from undelegated staff.

This is a recurring deficiency previously cited on April 3, 2023, and an uncorrected deficiency previously cited on August 10, 2023.

WAC 388-78A-2600(2)(a) Policies and procedures.

\$500.00

The licensee failed to ensure 25 staff were trained to the facility's policy and procedures related to identifying and reporting suspected abandonment, abuse, neglect, exploitation, and financial exploitation. This failure placed all residents at risk of potential abuse, neglect, and exploitation from unreported and uninvestigated allegations.

This is a recurring deficiency previously cited on April 3, 2023, and an uncorrected deficiency previously cited on August 10, 2023.

WAC 388-78A-2620(1)(b)(2)(a)(b) Pets.

\$500.00

The licensee failed to ensure the five pets living in the facility had regular veterinary examinations and vaccinations appropriate for the species and were veterinarian certified to be free of diseases transmittable to humans. These failures placed residents at risk of contracting illnesses spread by pets.

This is a recurring deficiency previously cited on April 3, 2023, and an uncorrected deficiency previously cited on August 10, 2023.

NOTE: These are the violations, which resulted in the fines; see the attached Statement of Deficiencies for any additional violations.

Attestation (Plan of Correction):

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

Return the signed and dated SOD to:

Laurie Anderson, Field Manager
Region 2, Unit D
20425 72nd Ave S suite 400
Kent, WA 98032-2388
Phone: (253)234-6020 / Fax: (253) 395-5071
rcsregion2email@dshs.wa.gov

Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

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The written request must be received by the 10th working day from receipt of this letter.

During the IDR process, you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Send your **written** request to:

Informal Dispute Resolution Program Manager
Residential Care Services
PO Box 45600
Olympia, Washington 98504-5600

Formal Administrative Hearing

You may contest the civil fines by requesting a formal administrative hearing to challenge the deficiency, which resulted in the civil fines. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

Payment:

If you do not request a formal administrative hearing, the civil fines are due to the Office of Financial Recovery twenty-eight (28) calendar days after receipt of this letter.

Mail a check for **\$3,300.00** payable to the 'Department of Social and Health Services', **and if you have or have had a Medicaid resident(s), please include your ProviderOne ID Number # on the check, to:**

DSHS Office of Financial Recovery
PO Box 9501
Olympia, Washington 98507-9501
1-800-562-6114 (extension 45919)
OFRMMISVendor@dshs.wa.gov

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If the Office of Financial Recovery has not received your payment within twenty-eight (28) days after receipt of this letter, interest will begin to accrue immediately on the balance, at the rate of one percent per month. If you do not submit a hearing request or make payment within twenty-eight (28) days, the balance due will be recovered.

If you have any questions, please contact Laurie Anderson, Field Manager, at (253) 234-6020.

Sincerely,



Matt Hauser
Compliance Specialist
Residential Care Services

Enclosure

cc: Field Manager, Region 2, Unit D
RCS Regional Administrator, Region 2
HCS Regional Administrator, Region 2
DDA Regional Administrator, Region 2
WA LTC Ombuds
Office of Financial Recovery, Vendor Program Unit
HQ Central Files
DRW
HP