STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032

07/27/2026

Greenlake Management Renton, LLC
Renton Assisted Living
71 SW VICTORIA ST
RENTON, WA 98057

RE: Renton Assisted Living # 2614

Dear Administrator:

This letter addresses deficiencies occurring in the report(s) for: Compliance Determination(s) 81110 (Completion Date 07/27/2026) and 76641 (Completion Date 05/14/2026).

The Department completed a follow-up inspection of your Assisted Living Facility on 07/27/2026 and found no deficiencies.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-3010 Resident units. The assisted living facility resident units must have the following:

(8) Miscellaneous: Each sleeping room must have:

(e) A lockable drawer, cupboard or other secure space measuring a least one-half cubic foot with a minimum dimension of four inches;

The Department staff who did the On Site verification:
Thomas Forkgen, ALF Licensor
Jane Hermano, NCI
Michelle Yip, ALF Licensor

If you have any questions, please contact me at (206)305-3489.

Sincerely,

Jim Sherman

James Sherman, Field Manager

This document was prepared by Residential Care Services for the Locator website.

Region 2, Unit D
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.

Residential Care Services
Investigation Summary Report

Provider/Facility: Renton Assisted Living

Provider Type: Assisted Living Facility

License/Cert.#: 2614
Compliance Determination #: 76641
Investigator: Michelle Bentz
Investigation Date(s): 04/30/2026 through 05/14/2026
Complainant Contact Date(s):

Intake ID: 220659
Region/Unit #: RCS Region 2 / Unit D

Allegation(s):
The Named Resident reported missing money from their room.

Investigation Methods:

Sample:	Total residents: 84 Resident sample size: 5 Closed records sample size: 0
Observations:	Identified resident Residents Resident rooms Staff to resident interactions Resident to resident interactions
Interviews:	Identified resident Nursing staff Residents Administrative staff Housekeeping staff
Record Reviews:	Medical records Incident investigation Facility policies Staff patterns

Investigation Summary:
The facility was made aware of the allegation, completed required reporting and investigations. The facility did not provide the sampled residents with a lockable storage area for their personal belongings. Failed practice identified.

Conclusion / Action:

- [x] Failed Provider Practice Identified / Citation(s) Written
- [ ] Failed Provider Practice Not Identified / No Citation Written

This document was prepared by Residential Care Services for the Locator website.

☐ N/A

This document was prepared by Residential Care Services for the Locator website.

STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032

Statement of Deficiencies	License #: 2614	Compliance Determination # 76641
Plan of Correction	Renton Assisted Living	Completion Date
Page 1 of 4	Licensee: Greenlake Management Renton, LLC	05/14/2026

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 04/30/2026 of:

Renton Assisted Living
71 SW VICTORIA ST
RENTON, WA 98057

This document references the following complaint number(s): 220659

The following sample was selected for review during the unannounced on-site visit: 5 of 84 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Michelle Bentz, ALF Complaint Investigator

From:
DSHS, Home and Community Living Administration
Residential Care Services, Region 2 , Unit D
20425 72nd Avenue S, Suite 400
Kent, WA 98032

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies	License #: 2614	Compliance Determination # 76641
Plan of Correction	Renton Assisted Living	Completion Date
Page 2 of 4	Licensee: Greenlake Management Renton, LLC	05/14/2026

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Jim Sherman
Residential Care Services

05-15-2026
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Administrator (or Representative)

5/20/26
Date

WAC 388-78A-3010 Resident units. The assisted living facility resident units must have the following:

(8) Miscellaneous: Each sleeping room must have:

(e) A lockable drawer, cupboard or other secure space measuring a least one-half cubic foot with a minimum dimension of four inches;

This requirement was not met as evidenced by:

Based on observation, interview, and record review, the facility failed to provide access to a lockable drawer, cupboard, or other secure space for 5 (Resident 1, Resident 2, Resident 3, Resident 4, & Resident 5) of 5 sampled residents. The failure to provide a secure space for belongings placed residents at risk of theft and having their rights violated.

Findings included...

Review of the facility's "Abuse and Neglect-Resident" policy revised 02/15/2024 showed the facility would make every reasonable effort to ensure the safety and wellbeing of the residents and staff and promote a healthy atmosphere free of abuse, neglect, or exploitation.

Resident 1
Review of Resident 1's records showed the resident moved into the facility on [redacted]/2026. Review of Resident 1's Residence and Care Agreement for Residents' Rights provided by the facility and signed by the resident on [redacted]/2026 showed the resident had the right to a lockable space for small items of personal property.

This document was prepared by Residential Care Services for the Locator website.

In an interview on 04/30/2026 at 12:40 PM, Resident 1 stated that they had money "stolen" from their room. Resident 1 stated that they kept their money in an unlockable drawer by their bedside. When asked why they did not lock their money in the lockable wall cabinet in their room, Resident 1 stated that they were never provided with a key to use the cabinet lock. Observations at this time showed Resident 1 had a wall cabinet with a key lock which was unlocked.

Resident 2
In an interview on 04/30/2026 at 12:15 PM, Resident 2 stated that they did not have access to a lockable secure space, and stated, "I would like to have one." Observations at this time showed a lockable wall cabinet in their room. Resident 2 stated that they did not have a key to use the cabinet lock. When asked if the facility ever provided them a key, Resident 2 stated, "no."

Resident 3
Observations on 04/30/2026 at 12:25 PM showed a lockable wall cabinet in Resident 3's room. In an interview at this time, Resident 3 stated that they did not have a key to the cabinet.

In an interview on 04/30/2026 at 1:07 PM, Staff A, Executive Director, stated that the maintenance director was not available in the facility for the previous two to three months and the housekeeping supervisor was assisting with coverage.

In an interview on 04/30/2026 at 1:23 PM, Staff B, Housekeeping Supervisor, stated that they had no involvement with providing residents any keys while the maintenance director was unavailable.

Resident 4
Observations on 04/30/2026 at 1:30 PM showed a lockable wall cabinet in Resident 4's room. In an interview at this time, Resident 4 stated that they moved into the facility in [redacted] 2026 and was not provided with a key to the cabinet to lock up their belongings.

Resident 5
Observations on 04/30/2026 at 1:34 PM showed a lockable wall cabinet in Resident 5's room. In an interview at this time, Resident 5 stated that they moved into the facility three weeks ago and was not provided with a key to the cabinet to lock up their belongings.

In an interview on 04/30/2026 at 1:40 PM, Staff A stated it was their expectation that each resident had a lockable space in their room and be provided with a key to lock up their valuables.

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies	License #: 2614	Compliance Determination # 76641
Plan of Correction	Renton Assisted Living	Completion Date
Page 4 of 4	Licensee: Greenlake Management Renton, LLC	05/14/2026

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Renton Assisted Living is or will be in compliance with this law and / or regulation on (Date) 6/26/26

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative) [signature] Date 5/26/26

This document was prepared by Residential Care Services for the Locator website.