STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Home and Community Living Administration
Residential Care Services • RCSIDR@dshs.wa.gov

June 1, 2026
(email)

Israel Rodriguez-Administrator
Grand Manor Care, Inc
1718 W 9th Ave
Spokane, WA 99204

TRADITIONAL IDR SCHEDULING LETTER
VIRTUAL-VIDEO ENABLED

License #2658

Dear Administrator:

This letter will confirm your request for an Informal Dispute Resolution (IDR) regarding Statement of Deficiencies (SOD) dated May 13, 2026 and the Imposition of Civil Fine letter dated May 21, 2026.

Scotti Bower, will meet with you **virtually** on June 16, 2026 at 1:30. Please enable your video for your review.

You may join through your invitation that was sent to you on June 1, 2026.

If you have difficulty logging on, you may call **1-564-999-2000 conference ID 150 937 220#** to join the meeting.

You indicated you are disputing the following citation(s):

WAC 388-78A-2130, WAC 388-78A-2630, WAC 388-78A-2660 and the civil fine associated with it.

You indicated the following individuals will participate and represent your facility in the IDR process:

Israel Rodriguez-Administrator and Shelley Belding-Manager

Please provide additional documentation specifically related to the citation(s) you are disputing, at least **one week prior** to the scheduled IDR date, by emailing them to RCSIDR@dshs.wa.gov, or by faxing them to (360) 725-3225.

If you have any questions, please contact us at RCSIDR@dshs.wa.gov .

Sincerely,

Kim Friesz

Kim Friesz
Administrative Assistant 3
IDR Program
Residential Care Services

Enclosure

cc: Regional Administrator-Region 1
Field Manager-Region 1 Unit B
State and Regional Ombuds
Compliance Specialist
Vendor Overpayments
Field File
Central Files
IDR File