



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

Peoples Senior Living, LLC
Peoples Senior Living LLC
1720 E 67th St
Tacoma, WA 98404

RE: Peoples Senior Living LLC License # 2661

Dear Administrator:

This letter addresses Compliance Determination(s) 60447 (Completion Date 06/20/2025) and 57671 (Completion Date 04/11/2025).

The Department completed a follow-up inspection of your Assisted Living Facility on 06/20/2025 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2160

The Department staff who did the on-site verification:
Lisa Mason, NCI ALF Licensors

If you have any questions, please contact me at (253)442-3013.

Sincerely,

Manfay Chan, Allied Health Field Manager
Region 3, Unit D
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: Peoples Senior Living LLC **Provider Type:** Assisted Living Facility

License/Cert. #: 2661

Intake ID: 174202

Compliance Determination #: 57671

Region/Unit #: RCS Region 3 / Unit D

Investigator: Lisa Mason

Investigation Date(s): 04/08/2025 through 04/11/2025

Complainant Contact Date(s):

Allegation(s):

- 1- Residents forced to sleep on the floor
- 2- Main bathroom on first floor not being kept clean
- 3- Elevator not working was a fire hazard
- 4- Shower assistance not done

Investigation Methods:

Sample:	Total residents: Resident sample size: 3 Closed records sample size:
Observations:	Identified resident Residents Resident rooms
Interviews:	Identified resident Nursing staff Housekeeping staff
Record Reviews:	Medical records

Investigation Summary:

- 1- Resident interview said they were given a room downstairs with a bed when elevator repairs were being completed.
 - 2- Housekeeping staff interview said they clean the bathroom at least three times a day and more often if necessary.
 - 3- Facility policy review for internal disaster plan met regulations.
 - 4- Resident interview and record review showed one resident not receiving showers per the negotiated service agreement.
- 388-78A-2160 Implementation of the negotiated service agreement.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written

☐ N/A



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Statement of Deficiencies	License #: 2661	Compliance Determination # 57671
Plan of Correction	Peoples Senior Living LLC	Completion Date
Page 1 of 3	Licensee: Peoples Senior Living, LLC	04/11/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 04/08/2025 of:

Peoples Senior Living LLC
1720 E 67th St
Tacoma, WA 98404

This document references the following complaint number(s): 172761, 174202

The following sample was selected for review during the unannounced on-site visit: 3 of 0 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Lisa Mason, NCI ALF Licenser

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3 , Unit D
PO Box 99250
Lakewood, WA 98496

This document was prepared by Residential Care Services for the Locator website.

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Administrator (or Representative)

Date

WAC 388-78A-2160 Implementation of negotiated service agreement. The assisted living facility must provide the care and services as agreed upon in the negotiated service agreement to each resident unless a deviation from the negotiated service agreement is mutually agreed upon between the assisted living facility and the resident or the resident's representative at the time the care or services are scheduled.

This requirement was not met as evidenced by:

Based on interview and record review the Assisted Living Facility (ALF) failed to provide showers as listed in the negotiated service agreements (NSA) for 1 of 3 residents (Resident 2 [R2]). This failure placed the residents at risk for skin infections and discomfort.

Findings included...

An interview on 04/08/2025 at 11:30 AM, R2 said they had not received two showers a week.

Record review of R2's shower records, dated 04/11/2025, showed documentation of three showers given out of the eight possible for the month of March 2025.

Record review of R2's NSA, initiated on 07/12/2024, showed two showers weekly with assistance.

An Interview on 04/08/2025 at 1:30 PM with Staff A, Director of Nursing, said the facility had recently transitioned to a new tracking system and that some residents' showers

might not have been logged.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Peoples Senior Living LLC is or will be in compliance with this law and / or regulation on (Date)_____.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative)

Date