STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Home and Community Living Administration
Residential Care Services • RCSIDR@dshs.wa.gov

June 3, 2026
(email)

Ellyn Barndollar-Administrator
Trustwell Living at Ridgeview Place
12903 E Mission Ave
Spokane Valley, WA 99216

TRADITIONAL IDR SCHEDULING LETTER
VIRTUAL-VIDEO ENABLED

License #2730

Dear Administrator:

This letter will confirm your request for an Informal Dispute Resolution (IDR) regarding Statement of Deficiencies (SOD) dated May 19, 2026 and the Imposition of Civil Fine dated June 2, 2026.

Scotti Bower, will meet with you **virtually** on June 11, 2026 at 1:30. Please enable your video for your review.

You may join through your invitation that was sent to you on June 3, 2026.

If you have difficulty logging on, you may call **1-564-999-2000 conference ID 487 630 343#** to join the meeting.

You indicated you are disputing the following citation:

WAC 388-78A-2170

You indicated the following individuals will participate and represent your facility in the IDR process:

Ellyn Barndollar-Executive Director, Kristy Dunn-Regional Nurse, Sedrick Hicks-HSD/Ridgeview Place, Chris Spencer-VPO, Ashley Chastain-Regional Specialist, Alida Raynor-Compliance Specialist

Please provide any additional documentation, not already submitted, specifically related to the citation(s) you are disputing, at least **one week prior** to the scheduled IDR date, by emailing them to RCSIDR@dshs.wa.gov, or by faxing them to (360) 725-3225.

If you have any questions, please contact us at RCSIDR@dshs.wa.gov .

Sincerely,

Kim Friesz

Kim Friesz
Administrative Assistant 3
IDR Program
Residential Care Services

Enclosure

cc: Regional Administrator-Region 1
Field Manager-Region 1 Unit B
State and Regional Ombuds
Compliance Specialist
Vendor Overpayments
Field File
Central Files
IDR File