STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
800 NE 136th Ave Ste 200, Vancouver, WA 98684

Kelso AL, LLC
Trustwell Living at Highlander Place
114 Corduroy Rd
Kelso, WA 98626

RE: Trustwell Living at Highlander Place License # 2731

Dear Administrator:

This letter addresses Compliance Determination(s) 78189 (Completion Date 05/28/2026) and 75292 (Completion Date 04/06/2026).

The Department completed a follow-up inspection of your Assisted Living Facility on 05/28/2026 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2462-2-b

The Department staff who did the on-site verification:
Jennifer Siharath, ALF Licensor

If you have any questions, please contact me at (360)450-1218.

Sincerely,

Clinton Fridley, RN

Clinton Fridley, Community Nurse Field Manager
Region 3, Unit E
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.

Residential Care Services
Investigation Summary Report

Provider/Facility: Trustwell Living at Highlander Place
License/Cert.#: 2731
Compliance Determination #: 75292
Investigator: Jennifer Siharath
Investigation Date(s): 04/02/2026 through 04/06/2026
Complainant Contact Date(s):

Provider Type: Assisted Living Facility

Intake ID: 217647
Region/Unit #: RCS Region 3 / Unit E

Allegation(s):

Other: Verify that the assisted living facility has documentation of fingerprint background checks and that a character, competence, and suitability review was completed, if required, for two originally sampled staff during the facility's full inspection (Staff C and D).

Investigation Methods:

Sample:	Total residents: 36 Resident sample size: 0 Closed records sample size: 0
Observations:	Residents Dining Staff to resident interactions Resident to resident interactions
Interviews:	Identified staff
Record Reviews:	Personnel files

Investigation Summary:

The assisted living facility failed to provide or show documentation that a fingerprint background check had been completed for Staff D, Medication Technician.

Conclusion / Action:

- [x] Failed Provider Practice Identified / Citation(s) Written
- [ ] Failed Provider Practice Not Identified / No Citation Written
- [ ] N/A

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Statement of Deficiencies	License #: 2731	Compliance Determination # 75292
Plan of Correction	Trustwell Living at Highlander Place	Completion Date
Page 1 of 3	Licensee: Kelso AL, LLC	04/06/2026

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 04/02/2026 and 04/06/2026 of:

Trustwell Living at Highlander Place
114 Corduroy Rd
Kelso, WA 98626

This document references the following complaint number(s): 217647

The following sample was selected for review during the unannounced on-site visit: 0 of 36 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Jennifer Siharath, ALF Licensor

From:
DSHS, Home and Community Living Administration
Residential Care Services, Region 3 , Unit E
800 NE 136th Ave Ste 200
Vancouver, WA 98684

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Page 2 of 3	Licensee: Kelso AL, LLC	04/06/2026

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Clinton Fridley RN
Residential Care Services

04/09/2026
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Administrator (or Representative)

4/10/2026
Date

WAC 388-78A-2462 Background checks Who is required to have.

(2) The assisted living facility must ensure that the administrator and all caregivers employed directly or by contract after January 7, 2012 have the following background checks:

(b) A national fingerprint background check.

This requirement was not met as evidenced by:

Based on interview and record review, the assisted living facility (ALF) failed to complete and/or document a national fingerprint background check for 1 of 5 sampled staff (Staff D). This failure placed all residents and staff at risk for harm by possibly employing staff with a disqualifying criminal conviction(s) or pending charge(s) for a disqualifying crime(s).

Findings included...

On 04/02/2026 at 12:00 PM, the department requested to verify the fingerprint background check for Staff D, Medication Technician.

On 04/02/2026 at 12:05 PM, Staff A, Executive Director, provided the interim Washington state name and date of birth background check for Staff D. Staff A stated that they could not find a final national fingerprint background check for Staff D, but would check the computer to see if it just didn't get printed and put in their file.

On 04/02/2026 at 12:08 PM, Staff A confirmed that they didn't have a final national fingerprint background check for Staff D.

On 04/02/2026 at 12:35 PM, Staff A confirmed that Staff D has been working alone or

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Page 3 of 3	Licensee: Kelso AL, LLC	04/06/2026

unsupervised with residents.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Trustwell Living at Highlander Place is or will be in compliance with this law and / or regulation on (Date) 5/21/2026.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative) 4/10/2026 Date

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