STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Home and Community Living Administration
Residential Care Services • RCSIDR@dshs.wa.gov

June 24, 2026
(email)

Administrator
Trustwell Living at Evergreen Place
2610 SE 164th Ave
Vancouver, WA 98683

TRADITIONAL IDR SCHEDULING LETTER
VIRTUAL-VIDEO ENABLED

License #2732

Dear Administrator:

This letter will confirm your request for an Informal Dispute Resolution (IDR) regarding Statement of Deficiencies (SOD) dated May 27, 2026.

Staci Dilg, will meet with you **virtually** on **July 8, 2026 at 9:30**. Please enable your video for your review.

You may join through your invitation that was sent to you on June 24, 2026.

If you have difficulty logging on, you may call 1-564-999-2000 conference ID **356 305 440#** to join the meeting.

You indicated you are disputing the following citation(s):

WAC 388-78A-2640 and WAC 388-76-2660

You indicated the following individuals will participate and represent your facility in the IDR process:

Ashley Chastain-Regional Operations Specialist/Sitting ED, **Alida Raynor**- Corporate Compliance Officer, **Christina Cotton**- Senior Vice President of Clinical Services, **Chris Spencer**- Senior Vice President of Operations

If you have not already done so, please provide additional documentation specifically related to the citation(s) you are disputing, at least **one week prior** to the scheduled IDR date, by emailing them to RCSIDR@dshs.wa.gov, or by faxing them to (360) 725-3225.

If you have any questions, please contact us at RCSIDR@dshs.wa.gov .

Sincerely,

Kim Friesz

Kim Friesz
Administrative Assistant 3
IDR Program
Residential Care Services

Enclosure

cc: Regional Administrator-Region 3
Field Service Administrator-Region 3
Field Manager-Region 3 Unit E
State and Regional Ombuds
Field File
Central Files
IDR File