



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
AGING AND LONG-TERM SUPPORT ADMINISTRATION  
**20311 52nd Ave W, Suite 100, Lynnwood, WA 98036**

Josephine Caring Community  
Josephine Caring Community  
9901 272nd Pl NW  
Stanwood, WA 98292

RE: Josephine Caring Community License # 569

Dear Administrator:

This letter addresses Compliance Determination(s) 67811 (Completion Date 10/29/2025) and 64000 (Completion Date 08/29/2025).

The Department completed a follow-up inspection of your Assisted Living Facility on 10/29/2025 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:

WAC 388-78A-2320-3, WAC 388-78A-2320-3-e, WAC 388-78A-2320-1, WAC 388-78A-2320-1-a, WAC 388-78A-2320-1-b, WAC 388-78A-2320-2, WAC 388-78A-2320-2-a, WAC 388-78A-2320-2-b, WAC 388-78A-2320-2-e, WAC 388-78A-2320-3-a, WAC 388-78A-2320-3-b, WAC 388-78A-2320-3-d

The Department staff who did the off-site verification:

Helen Fisher, Complaint Investigator

If you have any questions, please contact me at (253)312-1446.

Sincerely,

*Jamie Singer*

Jamie Singer, Field Manager  
Region 2, Unit J  
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



## Residential Care Services Investigation Summary Report

**Provider/Facility:** Josephine Caring  
Community

**License/Cert.#:** 569

**Compliance Determination #:** 64000

**Investigator:** Helen Fisher

**Investigation Date(s):** 08/13/2025 through 08/29/2025

**Complainant Contact Date(s):** 08/13/2025

**Provider Type:** Assisted Living Facility

**Intake ID:** 187298

**Region/Unit #:** RCS Region 2 / Unit J

### Allegation(s):

- 1) The Assisted Living Facility (ALF) terminated the Nurse Delegator (ND) without replacement.
- 2) The ALF was forcing the Named Staff (NS) to take over as an ND.

### Investigation Methods:

|                        |                                                                                             |
|------------------------|---------------------------------------------------------------------------------------------|
| <b>Sample:</b>         | Total residents: 51<br>Resident sample size: 3<br>Closed records sample size:               |
| <b>Observations:</b>   | Residents.<br>Environment.                                                                  |
| <b>Interviews:</b>     | Residents, Executive Director, Nursing staff, Collateral Contact, NS.                       |
| <b>Record Reviews:</b> | Resident's Care Plan, Medication Administration Records (MAR).<br>Nurse Delegation records. |

### Investigation Summary:

- 1) Interviews indicated that the ALF had no ND oversight from July 11 to July 22, 2025. Review of the three residents' MAR showed that medications were administered from July 11 to July 22, 2025, without ND's supervision. Failed practice was identified. A citation was written for non-compliance with Washington Administrative Code 388-78A-2320 Intermittent nursing services system.
- 2) The NS refused to take over the nursing delegation for safety reasons. ALF had since hired an ND. No failed practice was identified.

### Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



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**20311 52nd Ave W, Suite 100, Lynnwood, WA 98036**

|                           |                                      |                                  |
|---------------------------|--------------------------------------|----------------------------------|
| Statement of Deficiencies | License #: 569                       | Compliance Determination # 64000 |
| Plan of Correction        | Josephine Caring Community           | Completion Date                  |
| Page 1 of 5               | Licensee: Josephine Caring Community | 08/29/2025                       |

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 08/13/2025 of:

Josephine Caring Community  
9901 272nd PI NW  
Stanwood, WA 98292

This document references the following complaint number(s): 187298

The following sample was selected for review during the unannounced on-site visit: 3 of 51 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Helen Fisher, Complaint Investigator

From:  
DSHS, Aging and Long-Term Support Administration  
Residential Care Services, Region 2 , Unit J  
20311 52nd Ave W, Suite 100  
Lynnwood, WA 98036

This document was prepared by Residential Care Services for the Locator website.

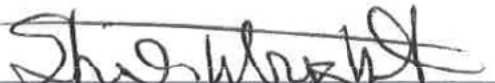
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| Page 2 of 5               | Licensee: Josephine Caring Community | 08/29/2025                       |

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

  
Residential Care Services

9/2/2025  
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

  
Administrator (or Representative)

9-8-25  
Date

**WAC 388-78A-2320 Intermittent nursing services systems.**

(1) When an assisted living facility provides intermittent nursing services to any resident, either directly or indirectly, the assisted living facility must:

(a) Develop and implement systems that support and promote the safe practice of nursing for each resident; and

(b) Ensure the requirements of chapters 18.79 RCW and 246-840 WAC are met.

(2) The assisted living facility providing nursing services, either directly or indirectly, must ensure that the nursing services systems include:

(a) Nursing services supervision;

(b) Nurse delegation, if provided;

(e) Implementation of the nursing component of each resident's negotiated service agreement; and

(3) The assisted living facility must ensure that all nursing services, including nursing supervision, assessments, and delegation, are provided in accordance with applicable statutes and rules, including, but not limited to:

(a) Chapter 18.79 RCW, Nursing care;

(b) Chapter 18.88A RCW, Nursing assistants;

(d) Chapter 246-841 WAC, Nursing assistants; and

(e) Chapter 246-866 WAC, Medication assistance.

**This requirement was not met as evidenced by:**

Based on interviews and record reviews, the Assisted Living Facility (ALF) failed to

ensure they had an active Registered Nurse Delegator (RND) in place to delegate, evaluate and oversee 43 of 51 residents who required nurse delegation (ND), including 3 of 3 sampled residents (Resident 1, 2 and 3) who received medication administration from un-licensed staff. These failures resulted in Resident 1, 2 and 3 receiving medication administration without the RND's supervision and placed 43 residents at risk for medication errors.

#### Findings included...

Note: Revised Code of Washington 18.79.260 - Registered nurse—Activities allowed—Delegation of tasks. (Effective until June 30, 2027.)

(1) A registered nurse under his or her license may perform for compensation nursing care, as that term is usually understood, to individuals with illnesses, injuries, or disabilities. (2) A registered nurse may, at or under the general direction of a licensed physician and surgeon, dentist, osteopathic physician and surgeon, naturopathic physician, optometrist, podiatric physician and surgeon, physician assistant, advanced registered nurse practitioner, or midwife acting within the scope of his or her license, administer medications, treatments, tests, and inoculations, whether or not the severing or penetrating of tissues is involved and whether or not a degree of independent judgment and skill is required. Such direction must be for acts which are within the scope of registered nursing practice. (3) A registered nurse may delegate tasks of nursing care to other individuals where the registered nurse determines that it is in the best interest of the patient. (a) The delegating nurse shall: (i) Determine the competency of the individual to perform the tasks; (ii) Evaluate the appropriateness of the delegation; (iii) Supervise the actions of the person performing the delegated task; and.

Review of the ALF's undated, "Nursing Delegation Policy and Procedure" under the section, "Definitions – Delegation" stated, "The process by which a Registered Nurse transfers the performance of selected nursing tasks to competent Unlicensed Assistive Personnel (UAP) while retaining accountability for the outcome." Under the section, "Definitions- UAP" stated, "Individuals trained to perform tasks under the supervision of a licensed nurse, such as nursing assistants and other ancillary staff. Under the section, "Definitions- Supervision" stated, "The provision of guidance, oversight, and evaluation by the delegating nurse."

Review of the ALF's ND documentation showed 43 residents had been delegated by Staff B (RND). The ND documentation showed that Staff B had rescinded their role as the RND for all 43 residents on 07/11/2025. The ND documentation showed Staff B resumed their RND role on 07/23/2025. The ND documentation showed there was no RND in place for ten days.

#### Resident 1

Review of undated Face Sheet (FS) showed the ALF admitted Resident 1 on [REDACTED]/2022 with multiple disabling diagnoses. A Negotiated Service Agreement (NSA), dated 02/21/2025, showed that Resident 1 required medications administration with ND.

Review of the July 2025 Medication Administration Record (MAR) showed Resident 1 received medication administration from un-licensed staff from 07/12/2025 through 07/22/2025.

#### Resident 2

Review of undated FS showed the ALF admitted Resident 2 on [REDACTED]/2024 with multiple disabling diagnoses. A NSA, dated 03/04/2025, showed that Resident 2 required medications administration with ND.

Review of the July 2025 Medication Administration Record (MAR) showed Resident 2 received medication administration from un-licensed staff from 07/12/2025 through 07/22/2025.

#### Resident 3

Review of undated FS showed the ALF admitted Resident 3 on [REDACTED]/2023 with multiple disabling diagnoses. An NSA, dated 03/04/2025, showed that Resident 3 required medications administration with ND.

Review of the July 2025 Medication Administration Record (MAR) showed Resident 3 received medication administration from un-licensed staff from 07/12/2025 through 07/22/2025.

In an interview, on 08/13/2025 at 10:49 AM, Staff A (Administrator) stated that their Chief Executive Officer (CEO) instructed them to terminate Staff B's contract due to the ALF's financial status. Staff A stated the plan was to have Staff C (Director of Nursing) assume the RND role. Staff A stated that Staff C declined to become the ALF's RND and it was decided to re-hire Staff B. Staff A acknowledged that the 43 residents that had ND were without a RND from 07/12/2025 through 07/22/2025 and the residents received medication administration from un-licensed staff.

Statement of Deficiencies

License #: 569

Compliance Determination # 64000

Plan of Correction

Josephine Caring Community

Completion Date

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Licensee: Josephine Caring Community

08/29/2025

**Plan/Attestation Statement**

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Josephine Caring Community is or will be in compliance with this law and / or regulation on (Date) 7-23-25.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative)



Date

9-8-25