STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0016400	A. BUILDING: _____ B. WING _____	R-C 04/23/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
LAKE SHORE ASSISTED LIVING CEDAR COTT	12440 WARPATH LN MINOCQUA, WI 54548

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{N 000}	Initial Comments On 04/22/2026, Surveyor conducted a verification visit and complaint investigation (x2) at Lake Shore Assisted Living Cedar Cottage. Data collection continued through 04/23/2026. One of 2 complaints was substantiated. One of 3 deficiencies were corrected in Statement of Deficiency (SOD) 8MPZ11, dated 01/29/2026. Two deficiencies were identified. One deficiency was cited for the 2nd time. See SOD 8MPZ11, dated 01/29/2026. One deficiency was cited for the 5th time. See SOD F80Q13, dated 09/14/2023, SOD SOB311, dated 12/21/2023, and SOD SOB312, dated 07/18/2024 and SOD 8MPZ11, dated 01/29/2026. Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee is being assessed. Census: 9	{N 000}		
{N 396}	83.36(1)(a) Adequate staff to meet resident needs. The CBRF shall provide employees in sufficient numbers on a 24-hour basis to meet the needs of the residents. This Rule is not met as evidenced by: Based on interview and record review, the provider did not ensure employees in sufficient numbers on a 24-hour basis to meet the needs of residents. The deficiency is cited for the 2nd time. See	{N 396}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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{N 396}	Continued From page 1 Statement of Deficiency 8MPZ11, dated 01/29/2026. Findings include: In March 2026, the department received a complaint alleging concerns with staffing and cares. The provider is licensed to serve up to 15 residents in the client groups developmentally disabled, irreversible dementia/Alzheimer's disease, emotionally disturbed/mental illness, advanced aged and physically disabled. The facility is connected to a residential care apartment complex (RCAC) and the RCAC is operated by the provider. Both facilities share caregivers during two 12-hour shifts (7 AM to 7 PM; 7 PM to 7 AM). On 04/22/2026 at approximately 10:45 AM, Surveyor interviewed Caregiver E. Surveyor asked about resident care and staffing. Caregiver E reported the following: caregivers worked 12-hour shifts (7 AM to 7 PM; 7 PM to 7 AM); one to 2 caregivers worked each shift and caregivers assisted tenants in the RCAC next door. Caregiver E indicated that Resident 2 and Resident 3 needed the assistance of 2 caregivers at times with cares and transfers. On 04/22/2026 at approximately 10:50 AM, Surveyor interviewed Resident 1. Surveyor asked about cares and staffing. Resident 1 stated, "You have to take care of yourself here." Resident 1 reported that the caregivers were nice and respectful when assisting him/her with cares. On 04/22/2026 at approximately 11:07 AM, Surveyor interviewed Resident 2. Surveyor asked	{N 396}		

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{N 396}	Continued From page 2 about cares and staffing. Resident 2 reported that s/he needed 1 to 2 caregivers to assist with cares at times. Resident 2 stated, "I wait an hour or so for help sometimes." Resident 2 indicated that Resident 2 filed a grievance regarding care concerns about a month ago. Resident 2 reported that approximately a month ago a caregiver walked out of his/her room and did not assist him/her with cares and clean up when Resident 2 was sick. Resident 2 stated that s/he sometimes needed 2 caregivers to help get him/her up and "sometimes 2 people are not available." On 04/22/2026 at approximately 2:00 PM, Surveyor interviewed Cook B. Surveyor asked about resident cares and staffing. Cook B indicated that 2 caregivers worked 7 AM to 7 PM and 1 to 2 caregivers worked 7 PM to 7 AM. Cook B reported that the caregivers also assisted the tenants in the RCAC during their shifts. Cook B stated that Resident 2 and Resident 3 needed 2 people to assist with cares at times. Cook B reported, "[Resident 3] had a recent fall and it took 2 people to get [him/her] off the floor." On 04/22/2026 at approximately 2:26 PM, Surveyor interviewed Resident 3. Surveyor asked about cares and staffing. Resident 3 stated, "Cares are okay with most of the staff." Resident 3 indicated that s/he needed 2 people to assist him/her if s/he falls. On 04/22/2026 at approximately 3:12 PM, Surveyor interviewed Interim Director (ID) A. Surveyor asked about the April 2026 schedule and staffing. ID A indicated that 2 staff worked per shift (7 AM to 7 PM; 7 PM to 7 AM) and the staff covered the RCAC during shifts. On 04/23/2026 at approximately 8:14 AM,	{N 396}		

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{N 396}	Continued From page 3 Surveyor interviewed Caregiver C via telephone. Surveyor asked about cares and staffing. Caregiver C reported that Caregiver C worked the 7 PM to 7 AM shift with Caregiver D. Caregiver C commented, "It is nice to have 2 staff in case of emergencies (i.e. falls) and answering call lights." Caregiver C indicated that caregivers covered the RCAC during shifts. On 04/23/2026 at approximately 8:35 AM, Surveyor interviewed Caregiver D via telephone. Surveyor asked about cares and staffing. Caregiver D reported that Caregiver D worked the 7 PM to 7 AM shift with Caregiver C and sometimes Caregiver D worked the 7 PM to 7 AM shift alone. Caregiver D indicated that caregivers covered the RCAC during shifts. Caregiver D confirmed working 1 to two 7 PM to 7 AM shifts alone during the week. Caregiver D reported that s/he conducted rounds and/or answered call lights in the RCAC during shifts. On 04/23/2026, Surveyor reviewed the April 2026 schedule. The schedule depicted 1 caregiver worked and/or was scheduled to work 7 PM to 7 AM on the following dates: 04/16/2026, 04/19/2026, 04/21/2026, 04/24/2026, 04/25/2026, 04/27/2026, 04/28/2026 and 04/29/2026. On 04/23/2026, Surveyor interviewed ID A via telephone. Surveyor asked about the April 2026 schedule. ID A verified the April 2026 schedule and confirmed 1 caregiver worked and/or was scheduled to work at least eight 7 PM to 7 AM shifts alone in April 2026. ID A reported that caregivers cover the RCAC during shifts. The provider did not ensure employees in sufficient numbers on a 24-hour basis to meet the needs of residents.	{N 396}		

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{N 397}	83.36(1)(b) Qualified staff in charge, on duty and awake. The CBRF shall ensure all of the following: 1. An administrator or other designated qualified resident care staff in charge is on the premises of the CBRF daily to ensure the CBRF is providing safe and adequate care, treatment and services. 2. At least one qualified resident care staff is present in the CBRF when one or more residents are present in the CBRF. 3. At least one qualified resident care staff is on duty and awake if at least one resident in the CBRF is in need of supervision, intervention or services on a 24-hour basis to prevent, control or improve the resident ' s constant or intermittent mental or physical condition that may occur or may become critical at any time including residents who are at risk of elopement, who have dementia, who are self-abusive, who become agitated or emotionally upset or who have changing or unstable health conditions that require close monitoring. 4. At least one qualified resident care staff is on duty and awake if the evacuation capability of at least one resident is 4 minutes or more. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure at least one qualified resident care staff was present in the facility during multiple 7 PM to 7 AM shifts in April 2026. Wis. Admin. Code § DHS 83.02(42) states: "Qualified resident care staff" means an employee who has successfully completed all of the applicable training and orientation under subch. IV." The deficiency is cited for the 5th time. See	{N 397}		

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{N 397}	Continued From page 5 Statement of Deficiency F80Q13, dated 09/14/2023; SOB311, dated 12/21/2023; SOD SOB312, dated 07/18/2024; and SOD 8MPZ11, dated 01/29/2026. Findings include: In March 2026, the department received a complaint alleging concerns with staffing. The provider is licensed to serve up to 15 residents in the client groups developmentally disabled, irreversible dementia/Alzheimer's disease, emotionally disturbed/mental illness, advanced aged and physically disabled. On 04/22/2026 at approximately 3:12 PM, Surveyor interviewed Interim Director (ID) A. Surveyor asked about staffing. ID A confirmed the following: Caregivers worked 12-hour shifts (7 AM to 7 PM; 7 PM to 7 AM); 2 caregivers worked each shift; caregivers were responsible to answer call lights and assist tenants in the provider's licensed residential care apartment complex (RCAC) next door. On 04/23/2026, Surveyor reviewed the April 2026 schedule. The schedule depicted Caregiver D worked the 7 PM to 7 AM shift alone on 04/19/2026. The schedule noted Caregiver F worked the 7 PM to 7 AM shift alone on 04/16/2026 and 04/21/2026. The schedule noted that Caregiver D was scheduled to work alone on 04/27/2026 and 04/28/2026 and Caregiver F was scheduled to work alone on 04/24/2026, 04/25/2026 and 04/29/2026. On 04/23/2026 at approximately 8:35 AM, Surveyor interviewed Caregiver D via telephone. Surveyor asked about staffing and medication	{N 397}		

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{N 397}	Continued From page 6 training. Caregiver D reported that Caregiver D worked the 7 PM to 7 AM shift with Caregiver C and sometimes Caregiver D worked the 7 PM to 7 AM shift alone. Caregiver D indicated that caregivers covered the RCAC during shifts. Caregiver D reported that s/he was not trained or delegated to administer medications and would not be able to administer a medication until s/he was trained and delegated to do so. On 04/23/2026, Surveyor reviewed the community based residential training registry. The registry did not have record of Caregiver D or Caregiver F completing medication administration training. On 04/23/2026 at approximately 2:00 PM, Surveyor interviewed ID A via telephone. Surveyor asked about the April 2026 schedule. ID A confirmed Caregiver D worked alone on 04/19/2026 and was scheduled to work alone on 04/27/2026 and 04/28/2026. ID A confirmed Caregiver F worked alone on 04/16/2026 and 04/21/2026 and was scheduled to work alone on 04/24/2026, 04/25/2026 and 04/29/2026. ID A indicated that Caregiver D and Caregiver F were not trained and/or delegated to administer medications. ID A reported that there was not always a medication passer working during the 7 PM to 7 AM shifts. The provider did not ensure at least one qualified resident care staff was present in the facility during multiple 7 PM to 7 AM shifts in April 2026.	{N 397}		