STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0019678	A. BUILDING: _____ B. WING _____	C 09/08/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
LINDENRIDGE MUKWONAGO	841 E VETERANS WAY MUKWONAGO, WI 53149

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
U 000	INITIAL COMMENTS On 09/03/2026 with information gathered through 09/08/2026, Surveyor conducted a complaint investigation at LindenRidge Mukwonago, a certified RCAC in Mukwonago, WI. One deficiency of Chapter DHS 89 was identified. The deficiency was a repeat violation. See Statement of Deficiency (SOD) DCBV11, dated 07/30/2024, SOD CSDD11, dated 04/23/2025, and SOD OCU211, dated 12/23/2025. The complaint was substantiated. Census: 48	U 000		
U 267	89.34(16) TENANT RIGHTS Rights of tenants. A tenant of a residential care apartment complex shall have all the rights listed in this section. These rights in no way limit or restrict any other rights of the individual under the U.S. Constitution, civil rights legislation or any other applicable statute, rule or regulation. Tenant rights are all of the following: (16) MEDICATIONS. Except as provided for in the service agreement, to have the facility not interfere with the tenant's ability to manage his or her own medications or, when the facility is managing the medications, to receive all prescribed medications in the dosage and at the intervals prescribed by the tenant's physician and to refuse medication unless there	U 267		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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U 267	Continued From page 1 is a court order. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure Tenant 1 received all prescribed medications in the dosage and intervals prescribed by his/her physician. Tenant 1 received his/her scheduled lorazepam over 1 hour late on multiple occasions. This is a repeat violation. See Statement of Deficiency (SOD) DCBV11, dated 07/30/2024, SOD CSDD11, dated 04/23/2025, and SOD OCU211, dated 12/23/2025. Findings include: On 09/03/2026 with information gathered through 09/08/2026, Surveyor conducted a complaint investigation that included allegations that tenant medications were not being administered as prescribed. On 09/03/2026, Surveyor reviewed Tenant 1's record and identified the following: Tenant 1 was admitted to the facility on 03/02/2021 with diagnosis that included type 2 diabetes, major depressive disorder, generalized anxiety disorder, and hypertension. Tenant 1's prescriptions included the following order: Lorazepam 0.5 mg tablet- Give 0.25 mg by mouth three times a day for anxiety Give at 0730, between 1300-1330, and between 1830-1900 per Dr order. (Give at 7:30 AM, between 1:00 PM -	U 267		

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U 267	Continued From page 2 1:30 PM, and between 6:30 PM - 7:00 PM.) Tenant 1's medication administration record (MAR), dated 08/01/2026 - 09/03/2026 reflected the following dates and times that the lorazepam was administered over 1 hour late: 08/06/2026- Administered at 8:16 PM 08/11/2026- Administered at 8:54 AM 08/20/2026- Administered at 8:35 AM 08/20/2026- Administered at 10:22 PM 08/21/2026- Administered at 8:45 PM 08/23/2026- Administered at 8:08 PM 08/31/2026- Administered at 8:02 PM 09/01/2026- Administered at 8:26 PM 09/03/2026- Administered at 8:43 AM On 09/03/2026 at approximately 11:00 AM, Surveyor interviewed Caregiver A. Caregiver A stated Tenant 1 can be more particular and prefers his/her medications at certain times but that s/he isn't always awake to take the medications. On 09/03/2026 at approximately 11:20 AM, Surveyor interviewed Tenant 1. Tenant 1 stated s/he gets his/her medications late "often". S/he specifically mentioned s/he should get his/her morning lorazepam at 7:30 AM. S/he also said that sometimes staff won't wake him/her up to take medications or go to meals. Tenant 1 stated "today" was one of the days s/he got his/her medications (including the lorazepam) after s/he already ate breakfast. On 09/03/2026 at approximately 2:00 PM, Surveyor reviewed records and discussed findings with Nurse Manager B. Surveyor asked about the specific times included within Tenant 1's lorazepam orders. Nurse Manager B stated Tenant 1 is particular and probably called his/her	U 267		

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U 267	Continued From page 3 physician themselves to request those specifications. Nurse Manager B confirmed the physician order for the lorazepam included the times and stated "per MD orders" in the order, but said s/he did not believe there was a medical necessity to the times and it was just Tenant 1's preference.	U 267		