| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | 0021262 | A. BUILDING: _____ B. WING _____ | 09/23/2026 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
|---|---|
| DIMENSIONS LIVING OCONOMOWOC | 540 E FOREST ST OCONOMOWOC, WI 53066 |

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|---|---|---|---|---|
| N 000 | Initial Comments<br><br>On 09/23/2026, Surveyor conducted a probationary licensing survey at Dimensions Living Oconomowoc.<br><br>One deficiency was identified.<br><br>Census: 43 | N 000 | | |
| N 352 | 83.32(3)(h) Rights of Residents: Receive medication<br><br>In addition to the rights under s. 50.09, Stats., each resident shall have all of the following rights: Receive medication. Receive all prescribed medications in the dosage and at intervals prescribed by a practitioner. The resident has the right to refuse medication unless the medication is court ordered.<br><br>This Rule is not met as evidenced by:<br>Based on observation, interview, and record review, the provider did not ensure 5 of 5 resident records reviewed received all prescribed medications in the dosage and at intervals prescribed by a practitioner.<br><br>Findings include:<br><br>On 09/23/2026 at 9:42 AM, Surveyor conducted a probationary survey and audited 2 medication carts with Executive Director A. The following was found:<br><br>Example 1: Resident 1<br>Resident 1's polyethylene glycol container noted a manufacturer's label including the container originally held 30 once-daily doses of 17 grams. The container included a pharmacy label including Resident 1's practitioner's prescription | N 352 | | |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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| N 352 | Continued From page 1 | N 352 | | |

for polyethylene glycol including, "Take 17 gm (1 capful) dissolved in 8oz liquid by mouth in the morning." The pharmacy label included a delivery date to the facility of 05/28/2026. Surveyor observed approximately 1/8 of the medication remained within the container. Executive Director A verbally confirmed same amount remained and no other containers of the medication were observed in the cart. The container had the following notation written on the outside: "Open 6/12."

On 09/23/2026, Surveyor reviewed Resident 1's record. Resident 1 originally was admitted on 10/20/2021 and remained at the facility following the change of ownership on 04/06/2026. Resident 1 had diagnoses including Alzheimer's disease and constipation. Resident 1's record indicated s/he had an activated healthcare power of attorney. Resident 1's individual service plan (ISP) dated 08/12/2026 indicated staff administer his/her medications. Surveyor reviewed Resident 1's June to September 2026 medications administrations records (MARs) and identified the following: Resident 1 was administered 104 doses of polyethylene glycol between 06/12/2026 to 09/23/2026 from a 30-dose container based on Resident 1's practitioner's order, with 1/8 of the medication remaining in the container.

Example 2: Resident 2
Resident 2's polyethylene glycol container noted a manufacturer's label including the container originally held 30 once-daily doses of 17 grams. The container included a pharmacy label including Resident 2's practitioner's prescription for polyethylene glycol including, "Take 17 gm (1 capful) dissolved in 4 to 8oz liquid by mouth in the morning." The pharmacy label included a delivery date to the facility of 03/18/2026. Surveyor

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| N 352 | Continued From page 2 | N 352 | | |

observed approximately 1/4 of the medication remained within the container. Executive Director A verbally confirmed same amount remained and no other containers of the medication were observed in the cart.

On 09/23/2026, Surveyor reviewed Resident 2's record. Resident 2 originally was admitted on 06/02/2020 and remained at the facility following the change of ownership on 04/06/2026. Resident 2 had a diagnosis of Alzheimer's disease. Resident 2's record indicated s/he had an activated healthcare power of attorney. Resident 2's ISP dated 05/20/2026 indicated staff administer his/her medications. Surveyor reviewed Resident 2's April to September 2026 MARs and identified the following: Resident 2 was administered 170 doses of polyethylene glycol between 04/06/2026 to 09/23/2026 from a 30-dose container based on Resident 2's practitioner's order, with 1/4 of the medication remaining in the container.

Example 3: Resident 3
Resident 3's polyethylene glycol container noted a manufacturer's label including the container originally held 30 once-daily doses of 17 grams. The container included a pharmacy label including Resident 3's practitioner's prescription for polyethylene glycol including, "Take 17 gm (1 capful) dissolved in 8oz liquid by mouth in the morning." The pharmacy label included a delivery date to the facility of 07/29/2026. Surveyor observed approximately 1/2 of the medication remained within the container. Executive Director A verbally confirmed same amount remained and no other containers of the medication were observed in the cart.

On 09/23/2026, Surveyor reviewed Resident 3's

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| DIMENSIONS LIVING OCONOMOWOC | 540 E FOREST ST OCONOMOWOC, WI 53066 |

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| N 352 | Continued From page 3 | N 352 | | |

record. Resident 3 originally was admitted on 03/21/2023 and remained at the facility following the change of ownership on 04/06/2026. Resident 3 had a diagnosis of dementia. Resident 3's record indicated s/he had an activated healthcare power of attorney. Resident 3's ISP dated 06/01/2026 indicated staff administer his/her medications. Surveyor reviewed Resident 3's July to September 2026 MARs and identified the following: Resident 3 was administered 57 doses of polyethylene glycol between 07/29/2026 to 09/23/2026 from a 30-dose container based on Resident 3's practitioner's order, with 1/2 of the medication remaining in the container.

Example 4: Resident 4
Resident 4's polyethylene glycol container noted a manufacturer's label including the container originally held 30 once-daily doses of 17 grams. The container included a pharmacy label including Resident 4's practitioner's prescription for polyethylene glycol including, "Take 17 gm (1 capful) dissolved in 8oz liquid by mouth in the morning." The pharmacy label included a delivery date to the facility of 07/10/2026. Surveyor observed approximately 1/4 of the medication remained within the container. Executive Director A verbally confirmed same amount remained and no other containers of the medication were observed in the cart.

On 09/23/2026, Surveyor reviewed Resident 4's record. Resident 4 originally was admitted on 02/12/2026 and remained at the facility following the change of ownership on 04/06/2026. Resident 4 had a diagnosis of vascular dementia. Resident 4's record indicated s/he had an activated healthcare power of attorney. Resident 4's ISP dated 03/24/2026 indicated staff administer his/her medications. Surveyor reviewed Resident

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| N 352 | Continued From page 4<br><br>4's July to September 2026 MARs and identified the following: Resident 4 was administered 72 doses of polyethylene glycol between 07/14/2026 to 09/23/2026 from a 30-dose container based on Resident 4's practitioner's order, with 1/4 of the medication remaining in the container.<br><br>Example 5: Resident 5<br>On 09/23/2026, Surveyor reviewed Resident 5's record. Resident 5 originally was admitted on 07/14/2025 and remained at the facility following the change of ownership on 04/06/2026. Resident 5 had diagnoses including dementia and hypertension. Resident 5's record indicated s/he had an activated healthcare power of attorney. Resident 5's ISP dated 04/07/2026 indicated staff administer his/her medications. Resident 5's physician orders documented: Metoprolol 50 mg tablet by mouth in the morning with instructions to hold if pulse below 60, with a start date of 08/03/2026."<br><br>Surveyor reviewed Resident 5's MARs from 08/01/2026 to 09/23/2026 and observed the following discrepancies:<br>-08/14/2026 (0900): Pulse documented as 52, metoprolol documented as administered.<br>-08/17/2026 (0900): Pulse documented as 50, metoprolol documented as administered.<br>-08/28/2026 (0900): Pulse documented as 50, metoprolol documented as administered.<br>-09/06/2026 (0900): Pulse documented as 55, metoprolol documented as administered.<br><br>Interviews:<br><br>On 09/23/2026 at 12:10 PM, Surveyor interviewed Executive Director A. Executive Director A stated the provider had called the pharmacy and the delivery dates on all the above | N 352 | | |

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| N 352 | Continued From page 5<br>poly glycol containers were most current and no other bottles had been delivered. Executive Director A acknowledged if given as ordered the poly glycol containers should have been refilled much earlier.<br><br>On 09/23/2026 at 2:00 PM, Surveyor conducted an exit conference and shared findings with Executive Director A, Assistant Executive Director B, and Wellness Director C. The management staff acknowledged an understanding of the concerns. Wellness Director C stated 3 of 4 medication errors involving Resident 5 were made by the same caregiver, so reeducation would be provided. No additional feedback was provided regarding the poly glycol concerns. | N 352 | | |