

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0020632	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 08/05/2026
NAME OF PROVIDER OR SUPPLIER DIMENSIONS LIVING JEFFERSON		STREET ADDRESS, CITY, STATE, ZIP CODE 279 N JACKSON AVE JEFFERSON, WI 53549		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{N 000}	Initial Comments On 07/29/2026, with information gathered through 08/05/2026, Surveyor conducted a verification visit and a complaint investigation at Dimensions Living Jefferson, a CBRF in Jefferson, WI. One deficiency of Chapter DHS 83 was identified. The deficiency was a repeat violation. See statement of deficiency (SOD) QOE311, dated 05/18/2026. One of 2 violations from statement of deficiency (SOD) QOE311, dated 05/18/2026, was substantially corrected. Under statutory provisions of Wis. Stat. Ch. 50, a \$200 revisit fee is being assessed. The complaint was unsubstantiated. Census: 16	{N 000}		
{N 617}	83.55(6)(b) Bath and toilet areas: water temperature The CBRF shall set the temperature of all water heaters connected to sinks, showers and tubs used by residents at a temperature of at least 140°F. The temperature of water at fixtures used by residents shall be automatically regulated by valves and may not exceed 115°F, except for CBRFs serving residents recovering from alcohol or drug dependency or clients of a government correctional agency. This Rule is not met as evidenced by: Based on observations, record review, and interviews, the provider did not ensure the	{N 617}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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{N 617}	Continued From page 1 temperature of 5 of 7 tested water fixtures used by residents did not exceed 115° F. This is a repeat violation. See statement of deficiency (SOD) QOE311, dated 05/18/2026. Findings include: The provider is licensed to serve up to 20 non-ambulatory adults in the client groups of physically disabled, advanced aged, and irreversible dementia/Alzheimer's. On 07/29/2026, with information gathered through 08/05/2026, Surveyor conducted a verification visit which included water temperature. On 07/29/2026 at approximately 11:35 AM, Surveyor tested the water temperature of the sink in the first public restroom (straight after entering the building). The temperature reached 127° F. On 07/29/2026 at approximately 11:48 AM, Surveyor tested the water temperature of the sink in Resident 3's personal bathroom. The temperature reached 123.8° F. On 07/29/2026 at approximately 11:52 AM, Surveyor tested the water temperature of the sink in Resident 1's personal bathroom. The temperature reached 121.2° F. On 07/29/2026 at approximately 11:55 AM, Surveyor tested the water temperature of the sink in the second public restroom (right after entering the building). The temperature reached 128.3° F. On 07/29/2026 at approximately 11:59 AM, Surveyor tested the water temperature of the sink in Resident 2's personal bathroom. The	{N 617}		

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{N 617}	Continued From page 2 temperature reached 127.6° F. According to the Wisconsin Department of Health Services, "Exposure to hot water is a potential environmental danger for residents. Elderly residents and residents with mental and physical disabilities may have neurological conditions that prevent instant recoil from hot water. Because these individuals do not instantly react to dangerous temperature levels, they are at particular risk for injury. Hot water can cause scalding; e.g., second and third degree burns in which the skin blisters and swells. In such instances, skin does not return to normal and forms scar tissue upon healing. These burns may lead to permanent disability." Sustained contact with water at or above 120° F and 127° F can result in second or third-degree burns in approximately 10 minutes and 1 minute, respectively (DQA Publication-01942, Hot Water Temperatures in Adult Family Homes, August 2017). On 07/29/2026 Surveyor reviewed the provider's self-directed "Plan of Correction", which included record of water temperature checks weekly, beginning 05/21/2026. There was no record of temperature in resident bathrooms being above 120° F. Several were reflected as over 115°F but noted they were "adjusted". On 07/29/2026 at approximately 12:25 PM, Surveyor tested the water in Resident 4's personal bathroom. The temperature of the water read below 120° F, and Resident 4 stated Director of Maintenance D did routine water temperature checks. On 07/29/2026 at approximately 1:30 PM, Surveyor interviewed Executive Director A.	{N 617}			

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{N 617}	Continued From page 3 Executive Director A reported s/he monitored the water temperature check sheets but did not personally monitor the water temperature and was not involved firsthand in the solution after the previous survey. Executive Director A stated s/he would connect with Director of Maintenance D to inquire what was done to address the issue last time. Executive Director A was not aware the temperature of the water exceeded safe limits. On 07/30/2026 at approximately 1:16 PM, Surveyor received an email from Director of Maintenance D. The email summarized that to address the water temperature issue, the provider called their contracted technician. The technician did come out and adjusted the water temperature but also identified a part that needed replacement. The quote had not yet been sent to the provider to approve the work.	{N 617}		